

PROVIDING COMPETENT SERVICES TO LGBT ELDERS

AREA AGENCY ON AGING 3

In Cooperation With:

Project Visibility

*Boulder County/ Area Agency on
Aging*

VIDEO

OUR CONCERNS



Long-time couple, Kathy and Carmah

- Isolation
- Depression
- Poor Health
- Neglect/self neglect
- More likely to need formal care, but reluctant to access them
- Premature death

OUR CONCERNS



Lon & George, a gay couple

- End of Life
- Grief and Loss
- Legal and Financial

PROVIDING COMPETENT SERVICES

Involves:

The ability to listen, respond and provide polite and considerate care to all clients/residents regardless of personal feelings, beliefs or values about their character or behaviors.



*“They always say time
changes things, but you
actually have to change them
yourself.”*

-Andy Warhol

HOW TO PROVIDE COMPETENT SERVICES TO LGBT ELDERS

1. Create inclusive infrastructure
2. Create a safe and welcoming environment
3. Develop effective communication skills

HOW TO PROVIDE COMPETENT SERVICES TO LGBT ELDERS

- Train Staff to know the resources
 - Project Visibility Boulder County AAA
 - National Resource Center on LGBT Aging
 - LGBT Healthy Aging Toolkit
 - Alzheimer's Association - LGBT Caregiver Concerns
 - MetLife Planning Tips for LGBT Individuals and Couples
 - SAGE - Services & Advocacy for Gay, Lesbian, Bisexual & Transgender Elders

CONFIDENTIALITY

- ⦿ Agency representative should be clear and forthright when explaining the agency's confidentiality policy, especially sexual orientation and gender identity.

FINAL THOUGHTS

- ◎ **Project Visibility**

- Boulder County/Area Agency on Aging
- Training Toolkit is available for purchase

- ◎ www.projectvisibility.org